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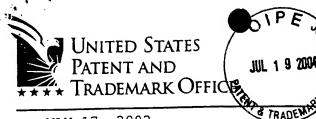
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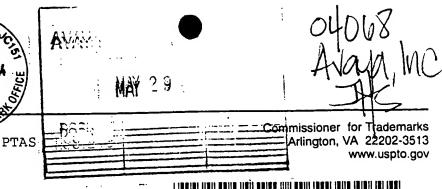
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NUMBER OF PAGES: 5

ASSIGNMENT OF ASSIGNOR'S INTEREST (SEE DOCUMENT FOR DETAILS). BRIEF:

ASSIGNOR:

AVAYA INC.

DOC DATE: 04/10/2001

ASSIGNEE:

AVAYA TECHNOLOGY CORP. 211 MONT AIRY ROAD

BASKING RIDGE, NEW JERSEY 07920

SERIAL NUMBER: 09209800

FILING DATE: 12/11/1998

ISSUE DATE:

PATENT NUMBER:

SERIAL NUMBER: 09374646

FILING DATE: 08/16/1999

PATENT NUMBER:

ISSUE DATE:

SERIAL NUMBER: 08741470 ✓

ISSUE DATE:

FILING DATE: 10/30/1996

PATENT NUMBER:

P004x2 SERIAL NUMBER: 09187895

FILING DATE: 11/06/1998

PATENT NUMBER:

ISSUE DATE:

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SERIAL NUMBER: 09210169 700 PATENT NUMBER: 6377944

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SERIAL NUMBER: 09060867

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FILING DATE: 12/11/1998 ISSUE DATE: 04/23/2002

FILING DATE: 12/18/1996

ISSUE DATE:

FILING DATE: 04/15/1998

ISSUE DATE:

FILING DATE: 09/27/1996

ISSUE DATE: 06/09/1998

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Method of Payment: Enclosed Deposit Account Xi Deposit Account (Enter for payment by deposit account or if additional fees can be charged to the account.) Deposit Account Number: # 501602  Authorization to charge additional fees: Yas X No	Patent Application Number or Patent Application Number of O9/209800 O9/187895 (O9/374646 O9/240207 (O9/374646 O9/240207 (O9/416737 O9/416737 O9/41	Patent Number (DO NOT ENTER BOTH numbers of Patent D9/210169 5,764,916 98/768606 99/060867 92 92 92 92 92 92 92 92 92 92 92 92 92	Number(s)  Number(s)  On was Month Day Year  PCT US00/22152
Statement and Signature	Method of Payment: E	if additional fees can be charged to the account.)  Deposit Account Number:	# 501602
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Reg. No. 36,122

#### PATENT ASSIGNMENT

THIS PATENT ASSIGNMENT (this "ASSIGNMENT"), effective as of April 10, 2001, is by Avaya Inc., a Delaware corporation, with offices at 211 Mt. Airy Road, Basking Ridge, New Jersey 07960, United States of America ("ASSIGNOR"), for the benefit of one of its subsidiaries, Avaya Technology Corp., a Delaware corporation, with offices at 211 Mt. Airy Road, Basking Ridge, New Jersey 07960, United States of America ("ASSIGNEE").

#### RECITALS

- A. WHEREAS, ASSIGNOR presently owns these certain patents and patent applications, as listed in attached Appendix A (hereinafter "TRANSFERRED PATENTS");
- B. WHEREAS, ASSIGNOR has determined that it is in the best interests of the operation of its business to assign the ownership of the TRANSFERRED PATENTS to ASSIGNEE; and
- C. WHEREAS, in furtherance of the foregoing, ASSIGNOR desires to transfer, assign, convey, deliver and vest all of its interests and rights in TRANSFERRED PATENTS to ASSIGNEE; AND

NOW, THEREFORE, for good and valuable consideration, the receipt, sufficiency and adequacy of which are hereby acknowledged,

ASSIGNOR, subject to existing rights and licenses of third parties, does hereby assign, convey, transfer and deliver, and agrees to assign, convey, transfer and deliver to ASSIGNEE, its successors, assigns and legal representatives or nominees, ASSIGNOR's entire right, title and interest, for all countries, jurisdictions and political entities of the world, along with the right to sue for past infringement, to all TRANSFERRED PATENTS and corresponding counterpart foreign patents and patent applications, with respect to which, and to the extent to which, ASSIGNOR now has or hereafter acquires the right to so assign, convey, transfer and deliver.

IN WITNESS WHEREOF, ASSIGNOR has caused this ASSIGNMENT to be executed by duly authorized representatives as of the Effective Date.

AVAYA INC.

By:

Maurice de l'icciotto

Vice President-Law, Intellectual Property

### <u>ACKNOWLEDGMENTS</u>

STATE OF NEW JERSEY)

: ss:

COUNTY OF SOMERSET)

I CERTIFY that on January 24 , 2002,
Maurice de Picciotto personally came before me and this person acknowledged under oath, to
my satisfaction, that:

- a.) this person signed, sealed and delivered the attached Patent Assignment as Vice President, Law and Intellectual Property of Avaya Inc.; and
- b.) this Patent Assignment was signed and made by Avaya Inc. as its voluntary act and deed by virtue of authority from its Board of Directors.

Name

Notary Public

My Commission Expires:

(Notarial Seal)

ANNMARIE TEDESCO

NOTARY PUBLIC OF NEW JERSEY
My Commission Expires Sept. 5, 2005

#### APPENDIX A

- U.S. Patent Application Serial Number 09/209,800 filed December 11, 1998 entitled "Automatic Call Distribution System Using Computer Network-Based Communication"
- U.S. Patent Application Serial Number 09/374,646 filed August 16, 1999 entitled "Contact Tracking and Routing System and Method"
- U.S. Patent Application Serial Number 08/741,470 filed October 30, 1996 entitled "Method and Apparatus for Synchronizing Browse and Chat Functions on a Computer Network"
- U.S. Patent Application Serial Number 09/187,895 filed November 6, 1998 entitled "Method and System for Coordinating Media and Messaging Operations in an Information Processing System"
- U.S. Patent Application Serial Number 09/240,207 filed January 29, 1999 entitled "Method and System for Memory Resident Transient Storage of Data Associated with a Plurality of Collaboration Computer Processes"
- U.S. Patent Application Serial Number 09/416,737 filed October 13, 1999 entitled "Multi-Tasking Web-Based Call Center"
- U.S. Patent Application Serial Number 09/210,169 filed December 11, 1998 entitled "Web Response Unit Including Computer Network-Based Communication"
- U.S. Patent Application Serial Number 08/768,606 filed December 18, 1996 entitled "Method and Apparatus for Embedding Chat Functions in a Web Page"
- U.S. Patent Application Serial Number 09/060,867 filed April 15, 1998 entitled "Method and Apparatus for Real Time Network Communication"

Patent Cooperation Treaty (PCT) International Application Number PCT/US00/02040 filed January 27, 2000 entitled "Method and System for Memory Resident Transient Storage of Data Associated with a Plurality of Collaborating Computer Processes"

Patent Cooperation Treaty (PCT) International Application Number PCT/US00/21336 filed August 2, 2000 entitled "Contact Routing System and Method"

Patent Cooperation Treaty (PCT) International Application Number PCT/US00/22152 filed August 10, 2000 entitled "Multi-Tasking Web-Based Call Center"

U.S. Patent No. 5,764,916 issued June 9, 1998 entitled "Method and Apparatus for Real Time Communication Over a Computer Network"

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